



DVR
Digital Video Recorder

USER MANUAL

H9104V



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SAFETY INSTRUCTIONS

1. Use proper power source.

Do not use this product with a power source that applies more than specified voltage (100-240V AC).

2. Never insert anything metallic into DVR.

Inserting metal object into the DVR can be a source of dangerous electric shock.

3. Do not operate in wet or dusty environment.

Avoid places like a damp basement or dusty hallway.

4. Do not expose this product to water.

If this product gets wet, unplug it and contact an authorized dealer immediately.

5. Keep product surfaces clean and dry.

To clean the outside case of the DVR, use a cloth lightly dampened with water (no solvents).

6. Provide proper ventilation.

The DVR uses a hard drive for video storage, which generates heat during operation. Do not block the air vents (bottom, upper, sides and back) of the DVR that cool down the system while running.

7. Do not attempt to remove the top cover.

You may suffer severe electrical shock if you remove the cover of the DVR. If there are any unusual sounds or smells coming from the DVR, unplug it immediately and contact Customer Service.

8. Handle DVR box carefully.

Dropping the DVR on any hard surface may cause a malfunction. If the DVR does not work properly due to physical damage, please contact Customer Service for repair or exchange.

9. Use standard lithium cell battery. (NOTE: Manufacturer has preinstalled battery.)

The standard lithium cell 3v battery located on the motherboard should be replaced if the time clock does not hold its time after the power is turned off. Warning: unplug the DVR before replacing battery or you may be subjected to severe electrical shock.

Properly dispose of old batteries.



WHAT YOU GET

1.1 - Benefits

- ✓ Watch what's going on as it happens in real time.
- ✓ Save your recorded files and snapshots on a DVR-rated hard drive.
- ✓ Backup and move your videos off-site with either a USB flash drive or external hard drive.
- ✓ View what you recorded straight from the DVR or remotely from a computer.
- ✓ Set up your DVR to be accessed from any Internet-connected computer.
- Friends, family, and co-workers can be given permission, too. Double-encoded bit network transmission keeps your video secure.
- ✓ Get notified of system events, motion detection, and external alarm activation – by e-mail, too!

- ✓ Move through menus easily and quickly with a USB 2.0 mouse.
- ✓ Connect Pan/Tilt/Zoom cameras – freeing you from fixed position cameras – and giving you 180° motion control, leaving no corners undetected.
- ✓ Download and install software on your mobile phone to view your DVR and cameras.
- ✓ Record, play back, and connect remotely at the same time with Triplex technology.
- ✓ Pierce low- or no-light conditions using cameras with Infrared LED light (night vision) technology.
- ✓ Pack your videos in increments of 15, 30, 45 or 60 minutes for better search and storage.
- ✓ Display menus in your language with Multi-lingual OSD (Operating System Display).
- ✓ Configure your DVR and cameras with a familiar look and feel with graphical interface.
- ✓ Connect a standard VGA computer monitor or a TV with RCA jacks (using BNC-to-RCA adapter).
- ✓ Keep your DVR in optimal performance condition by scheduling automatic restarting.
- ✓ Store more videos on the DVR and use less space with H.264 (MPEG-4) video compression format.
- ✓ Determine playback clarity with three different resolution options.

1.2 - DVR SPECIFICATIONS

Model	DVR-H9104V-4 CH Standalone DVR
Video Compression	H.264
Operating System	Linux Based
Signal System	NTSC / PAL
Video Input	BNC4-Channel Input
Video Output	BNC2-Channel Output
Audio Input	RCA1 -Channel Input
Audio Output	RCA 1-Channel Output
Display Frame Rate	NTSC: 120fps / PAL: 100fps
Display Resolution	NTSC: 704 x 480 / PAL: 704 x 576
Recording Frame Rate	NTSC: 120 fps / PAL: 100 fps
Playback Resolution	NTSC: CIF (352x240), PAL: CIF (352x288)
Recording Mode	Continuous / Time Schedule / Motion Detection ½
HDD Support	SATA HDD x 1 (Max up to 1TB)

DVD Writer	Not Supported
Network Connection	10/100 Ethernet (RJ-45)
Network Protocol	TCP/IP, DDNS
Network Remote	Remote Client Software and IE Browser
3G Mobile	Support mobile phone based on Windows Mobile, Symbian S60 3rd, iPhone and blackberry
VGA Output	Yes
PTZ Control	Built-in RS485, Support PELCO-P/D
USB	USB 2.0/ USB for Backup / USB for mouse
Remote Control	Included
Mouse	Included
Power Supply	DC12V, 3A

Table 1-1: DVR Technical Specifications

1.3 PACKAGE CONTENTS

- (1) 9104V DVR
- (1) 12V Power Supply with power cord
- (1) USB mouse
- (1) Remote Control
- (2) AAA batteries
- (1) User Manual
- (1) Software CD

Extra Phillips screws

1.4 – OPTIONAL COMPONENTS

The following components are not included with the bare DVR, but can be added as customizations during checkout.

Up to 1TB SATA HDD

19" LCD Monitor

1.5 – WHAT IS THE 9104V?

The 9104V is the next generation our professional series DVR with 4 camera-input channels, and a VGA output port for viewing on a computer monitor (sold separately).

2 – DVR PANELS AND CONTROLS

2.1 – 9104V FRONT PANEL

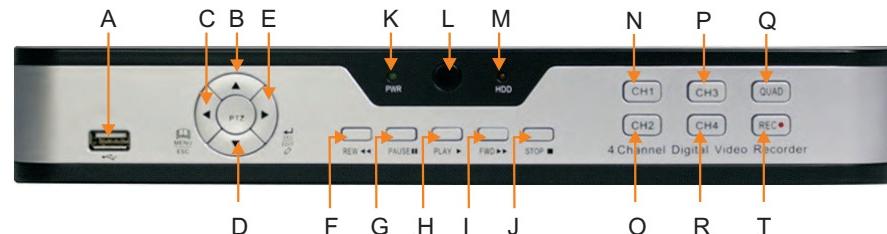


Figure 2-2: 9104V Front Panel

A. USB Backup Device Port	I. Forward/Move Right	Q. Quad (2x2) View
B. Move Up	J. Stop/Erase	R. Channel 4 Select
C. Main Menu/Escape	K. Power LED	S. Manual Record
D. Move Down	L. Remote Sensor	
E. Select/Edit	M. HDD LED	
F. Rewind/Move Right	N. Channel 1 Select	
G. Pause	O. Channel 2 Select	
H. Play/Video Search	P. Channel 3 Select	

Table 2-1: 9104V Front Panel Controls

2.1.1 – 9104V FRONT PANEL NAVIGATION

Up/Down – Move Up/Down

REW – Move Left

FWD – Move Right

Menu/Esc – Accesses Main Menu or Exits current screen

SEL – Confirms selection or Edits field value

2.2 – 9104V REAR PANEL

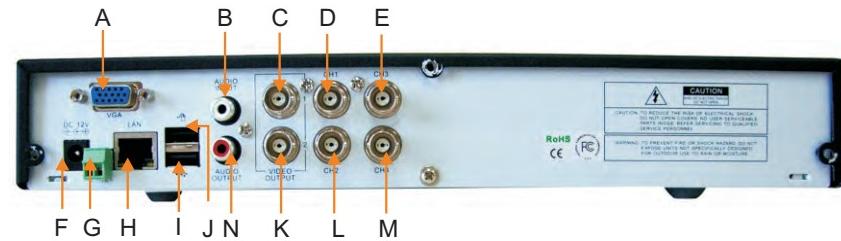
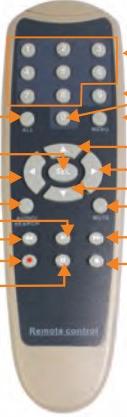


Figure 2-3: 9104V Rear Panel

A. VGA Output Port	H. LAN/Ethernet port
B. RCA Audio Input	I. USB 2.0 Backup Device Port
C. BNC Video Out 1	J. USB 2.0 Mouse port
D. BNC Video In CH1	K. BNC Video Out 2
E. BNC Video In CH3	L. BNC Video In CH2
F. DC 12V Input	M. BNC Video In CH4
G. RS 485 Interface	N. RCA Audio Output

Table 2-2: 9104UV Rear Panel Controls

2.3 – REMOTE CONTROL



AREA	FUNCTION
1	Keypad 1-8/Select Channel(1-4)
2	Keypad 9 and 0
3	Quad (2x2) View
4	Main Menu/Escape
5	Navigate Up
6	Navigate Down
7	Navigate Left/Right
8	Select/Confirm
9	Rewind
10	Play/Video Search
11	Fast Forward
12	Start Manual Recording
13	Pause
14	Stop/Backspace
15	Not Used
16	Not Used

Figure 2-4: 9104UV Remote Control

Table 2-3: 9104V Remote Control Functions table

3- INSTALLING YOUR DVR HARDWARE

This section refers exclusively to the connection of hardware to the DVR. For information regarding software configuration, please refer to the applicable section of the manual.

3.1 - INSTALLING YOUR HARD DRIVE

If a hard drive was selected with the purchase of the DVR, the hard drive is already installed. Although not recommended, a bare DVR can be purchased without a hard drive, requiring one to be installed separately.

1. Remove chassis screws.
2. Slide back DVR chassis cover.
3. Insert data cable securely into hard drive.
4. Insert power cable securely into hard drive.

5. Place hard drive upside down in bay and fasten with screws.
6. Carefully replace cover.
7. Reattach chassis screws.

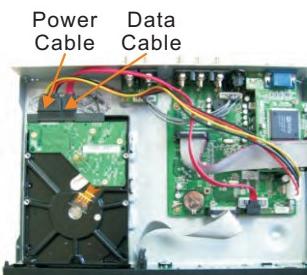


Figure 3-5: Inside the DVR with hard drive installed

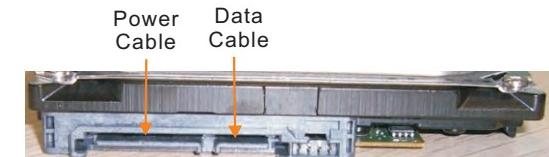


Figure 3-6: SATA HDD cable connections

3.2 - CONNECTING YOUR CAMERAS

Important! There is only one way to correctly connect cables. If the connections do not fit together properly, reverse the cables.

3.2.1 - INDOOR/OUTDOOR, DOME, AND BULLET CAMERAS

What you will need:

- Camera
- DVR
- Video + Power Extension Cable
- 12V Power Adapter or Power Box

Important! Do not use any other power sources other than those provided by Zmodo

Your camera has a built-in cord that splits into one (1) BNC video connector and one (1) RCA 12V DC power connector.

Step 1: Connect the female BNC video connector from the camera into the male BNC video connector of the extension cable. The male end attaches to the female end clockwise and locks into place.



Figure 3-6: Video/power extension cable and camera's BNC female video cable connected

Step 2: Your 4-Channel DVR has four video input ports, labeled CH1 to Ch4, corresponding to the channel that is viewed and configured in the DVR console. Select the video input channel of your choice and attach the BNC connector on the other end of the extension cable to the video input channel.



Figure 3-7: DVR rear panel with CH1 input, power adapter, and VGA output connected.

Step 3: Connect the female end of the 12V DC power connector from the camera to male end on the extension cable.



Figure 3-8: Video/power extension cable and camera's female power cable connected

Step 4: Connect power connector on other end of extension cable to Zmodo power adapter or power box.

3.2.2 – PTZ (PAN/TILT/ZOOM) CAMERAS

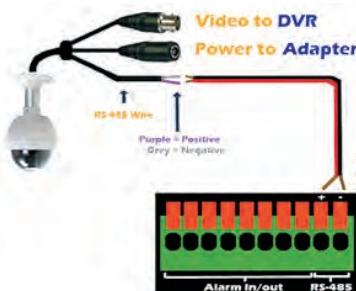


Figure 3-9: Connecting PTZ camera to RS485 Interface¹

1. Connect the female BNC video connector from the camera into the male BNC video connector of the extension cable. The male end attaches to the female end clockwise and locks into place.

2. Your 4-Channel DVR has four video input ports, labeled CH1 to CH4, corresponding to the channel that is viewed and configured in the DVR console. Select the video input channel of your choice and attach the BNC connector on the other end of the extension cable to the video input channel. See Figure 3-6.

3. Insert the RS485 wires into the RS485 interface port.

I. Holding one end of RS485 cable, use wire cutters to strip about $\frac{1}{2}$ " of the plastic casing around the red and black wires, taking care to not cut or damage the copper wire.

ii. Using a pin or eyeglass screwdriver, depress the tab above the positive (+) port.

iii. Insert the red wire until slight resistance is met.

iv. Release the tab to lock the wire in place.

v. Depress the negative (-) tab.

vi. Insert the black wire until slight resistance is met.

vii. Release the tab to lock the wire in place.

4. Connect the camera's pink/gray RS485 wires² to the red/black RS485 wires.

I. Holding the RS485 cable extending from the rear of the camera, use wire

¹This figure is only a representation. Actual RS485 inputs and wire colors may differ slightly.

²Camera's RS485 wire colors differ by make and model.

cutters to strip about $\frac{1}{2}$ " of the plastic casing around the pink and gray wires, taking care to not cut or damage the copper wire.

- ii. Twist the pink and red wires (+) together.
 - iii. Twist the gray and black wires together (-) together.
 - iv. Repeat steps i through iii for each additional PTZ camera.
 - v. Secure wires with electrical tape.
5. Connect the female end of the 12V DC power connector from the camera to male end on the extension cable. See Figure 3-7.
6. Connect power connector on other end of extension cable to power adapter. For instructions on configuring dip switches for PTZ cameras, please visit <http://zmodo.net> or contact Technical Support.

3.3 – CONNECTING POWER

The 9104V package includes a 12V/3A DC power supply. When connecting the DVR and cameras to a power source, please only use the power adapters or power boxes supplied by Zmodo.

Please do not cut, splice, or otherwise modify the electrical wires on any of the Zmodo cameras, DVRs, or power supplies. Doing so will prevent us from providing further technical support and will void the equipment warranty.

3.4 – CONNECTING A DISPLAY

3.4.1 – CONNECTING A TV

What you will need:

- ✓ DVR
- ✓ TV (not included)
- ✓ BNC to RCA Adapter (sold separately)
- ✓ RCA A/V cable (not included)

Step 1: Power off DVR and TV.

Step 2: Locate Video Output port on rear panel of DVR.

Step 3: Connect BNC-RCA adapter to Video Output port. (Select Video Output 1 as primary output.)

Step 4: Insert one end of yellow (video) connector into BNC-RCA adapter and other end into yellow (video) female input jack of TV.

Step 5: Power on TV. It may be necessary to change TV channel to AUX or INPUT.

Step 6: Power on DVR. Wait until system is fully initialized.

Please refer to Section 2.2 – 9104V Rear Panel for location of ports.

3.4.2 – CONNECTING A COMPUTER MONITOR

What you will need:

- ✓ DVR
- ✓ VGA Monitor (sold separately)
- ✓ VGA cable (usually included with monitor)

Step 1: Power off DVR and monitor.

Step 2: Locate VGA port on rear panel of DVR. See Figure 3-7.

Step 3: Connect VGA cable from monitor to VGA port on rear panel of DVR.

Step 4: Power on monitor.

Step 6: Power on DVR. Wait until system is fully initialized.

No other configuration is necessary.

Important!

• The VGA output of the DVR does not function with DVI or HDMI monitors unless an adapter is used (sold separately by retail electronics stores).

• We do not advise changing the DVR's VGA monitor resolution. This could render the DVR display unviewable. If that situation occurs, please see Section 14.3.1

3.5 – Connecting a USB Backup Device

Two types of USB devices that can be connected to the DVR for backing up recording files are either a portable flash drive (thumb drive) or an external hard drive.

The DVR runs on a Linux platform, so the drive must be formatted for the DVR to recognize it and a Windows PC to read the files. While Linux can theoretically read NTFS, FAT32 is a preferable option.

If the flash drive or external HDD is formatted properly, simply plug the device into the USB port on the DVR.

The front panel USB port for backup is identified with the universal USB symbol (USB icon)

While you can either format the drive as FAT32 first from a Windows PC, you may also format the drive using the USB format command in the HDD Management console.

Important Note: Formatting the drive will erase all contents currently stored on it.

3.6 – Connecting a USB Mouse

The mouse USB port is on the rear panel of the DVR. It is the top port, labeled with a mouse icon.

1. Power off or unplug the DVR.
2. Connect mouse.
3. Power on or plug in the DVR.

No other configuration is necessary.

Troubleshooting Tips

- There is no mouse pointer
- There is a pointer, but it does not move.
- The mouse stops working.

Suggestions

1. Follow steps one through three above.
2. Try a different mouse.
3. Test the malfunctioning mouse by connecting it to a computer.

3.7 – CONNECTING THE DVR TO A LOCAL AREA NETWORK (LAN)

These instructions will connect the DVR to local area network; however, further steps may need to be taken to view the DVR on a local computer.

What you will need:

- DVR
- Ethernet cable (not included)
- Network Router (not included)

Steps:

1. Power off DVR.
2. Connect one end of Ethernet cable to LAN port on rear panel of DVR.
3. Connect other end of Ethernet cable to an open LAN port on the network router.
4. Power on DVR.

Troubleshooting Tips

Issue

- LAN port lights are not lit either on DVR or network router.

Suggestions

- Try different Ethernet cable.
- Reboot DVR.
- Reboot router.

For more information regarding configuring your DVR for local access, see Section 8. You may also visit <http://zmodo.net> or contact Technical Support.



Figure 3-10: Connecting the DVR to the router

4 - STARTING UP YOUR DVR

4.1 – SYSTEM INITIALIZATION

Connecting the power supply to the DVR will begin the startup process. After a few moments, a message similar to the following will be displayed:



Figure 4-12: System initializing message should appear a few moments after powering on the DVR.

4.2 – MAIN VIDEO FEED DISPLAY

After the DVR has completed the startup process, the main video feed will be displayed. If no cameras, connected, the channels will show Video Loss status messages. If cameras are connected and working properly, live video will appear on the respective channels.

- Full Screen Mode – Double-click channel to be maximized
- Quad(2x2) Screen Mode – Double-click while in Full Screen Mode
- Access Quick Launch Menu – Right-click anywhere on Main Display
- Exit Quick Launch Menu – Click outside of Quick Launch menu



Figure 4-11: Main Video Display when no cameras are connected.

4.3 – SETTING SYSTEM DATE AND TIME

In order to find and view recordings for the proper date, it will be necessary to set the system date and time.

1. Go to Main Menu > System > Date/Time
2. Click Date field and enter today's date.
3. Click Time field and enter current time.
4. Click Time Zone drop-down menu and select proper time zone.
5. Click DST drop-down menu and select On or Off for your location.
6. Click Apply > OK > Exit.



Figure 4-13: System Date and Time Setup Menu

5 – MAIN MENU OVERVIEW

5.1 – Main Menu

The Main Menu contains the following sub-menus:

1. Camera – Configure Live View and sequencing options
2. Record - Configure recording options, resolution, and scheduling
3. Network – Configure DVR for local and remote online access
4. Search – Search for, play, and backup recorded files
5. Devices – Manage hard drive, alarm, PTZ, mobile phone, and motion detection settings.
6. System – Configure date and time, security settings, video options, system language, device information, and automatic maintenance.

In order to access the Main Menu, either right-click on the live feed display and then click Main Menu or press the Menu button on the front panel.

5.1.1 - Menu Function Buttons

The following buttons are common to most menus and submenus:

DEFAULT – Clicking this button resets current menu options to factory defaults.

APPLY – Saves changes made to Display Setup options.

EXIT – Exits Display Setup menu. Changes will be discarded if not applied first.



Figure 5-16: 9104V Main Menu

5.2 – Quick Launch Menu

In order to access the Quick Launch menu, from the main video feed, right-click the mouse.

MAIN MENU – Accesses Main Menu

VIDEO SEARCH – Accesses Video Search menu for locating recorded video files

PTZ – Accesses Pan/Tilt/Zoom control panel. See Section 15 – PTZ Control Panel.

START RECORD – Starts manual recording

STOP RECORD – Stops manual recording

START/STOP CRUISE – Executes/Aborts PTZ program

START/STOP AUTOSEQ – Executes/Aborts Auto sequencing

PIP MODE – Selects Picture-in-Picture mode. Options are 1X1 and 1X2.

MENU LOCK – User must enter password in order to access Main Menu and Quick Launch options.

This feature is available after the admin and user passwords are configured.

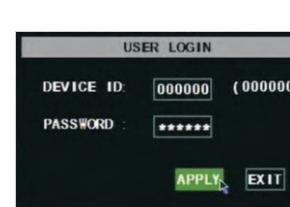


Figure 5-14: Menu Lock dialog box



Figure 5-15: The Quick Launch is activated by a right-click on the main video display.

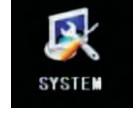
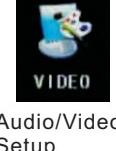
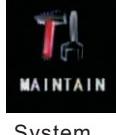
5.3 – MAIN MENU FUNCTIONS TABLE

Menu Option	Function	Sub-Menus	Function
Camera	Display Setup configures the live view for each channel.	Color Setup Auto Sequence	Color Setup permits adjustment of video for each individual camera Scrolls through each channel in succession for a given amount of time
	Display Setup configures the live view for each channel.		Display Setup configures the live view for each channel.
Record	Display Setup configures the live view for each channel.	Time Schedule	Display Setup configures the live view for each channel.

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 NETWORK	Configures DVR and cameras to be viewed and controlled remotely from any computer with an Internet connection.	DDNS Setup	DDNS settings maintain the link between the DDNS account and the public IP address.
 SEARCH	Searches for recordings and system events. Plays back and backs up recordings.	Playback File List	Plays back recordings Lists recordings
 DEVICES Device Management	HDD Management Alarm Setup PTZ Setup Mobile Motion Detection KB Setup	 HDD Management	Displays hard drive status, space and recording time. Commands are available to format the hard drive and USB backup device.
		 Alarm Setup	Configures notification conditions, alarm settings, and e-mail options.
		 PTZ Setup	Configures DVR firmware to match PTZ cameras dip switches.
		 Mobile	Sets a username, password, and port for connecting to the DVR remotely via mobile phone.
		 MOTION	Turns on and off motion detection. Sets sensitivity and detection area.

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		 EXIT	Returns to Main Menu.
 SYSTEM System Setup	Date/Time Setup Password Setup Audio/Video Setup System Language System Information System Maintain	 DATE/TIME Time Setup	Sets system date, time, time zone, and DST adjustment.
		 PASSWORD Password Setup	Allows admin and user-level password protection and unique DVR identification.
		 VIDEO Audio/Video Setup	Selects NTSC or PAL. Enables Auto-Sequence (rotation) and sets dwell time. Selects video resolution. Adjusts volume of audio input.
		 LANGUAGE System Language	Sets display language of firmware.
		 INFO System Information	Provides motherboard version, firmware version, and MAC address.
		 MAINTAIN System Maintain	Schedule automatic reboots (to lock the menu). System Update (firmware not available for 9006UVD) Load factory defaults Reboot DVR.

6 - Display Setup

Display Setup menu is to configure the live view for each channel.

Channel Column (highlighted) assigns Title, Position, Color, and Live options for individual channels.

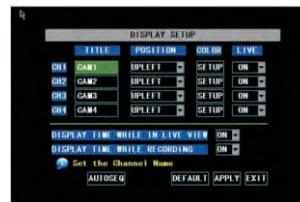


Figure 6-17: 9104V Display Setup menu

6.1 - TITLE

Title field allows each channel to have its own nickname (e.g., CashReg1, FrontOff, etc.). The name may consist of uppercase letters, lowercase letters, and digits up to a maximum of eight characters.

6.2 - POSITION

This option determines position of channel title in live camera view.

6.3 - COLOR

Color Setup permits adjustment of video for each individual camera. Click and drag the slider bar to move it left and right.

Color characteristic settings range from 0 to 63, with the default at 31.

Hue changes main colors in the main channel live display (red, blue, green, etc.)

Bright darkens the live view with a lower setting, whereas a higher setting brightens the live view.

Contrast creates a greater contrast between light and dark areas.

Saturation makes colors more or less vivid.

6.4 - LIVE

Shows or hides live feed for respective channel.

6.5 - DISPLAY TIME OPTIONS

While in Live View

Shows or hides current date and time on live video display.

While Recording

Shows or hides date and time while recording.

6.6 – AUTOSEQ

Auto-sequencing scrolls through each channel in succession for a given amount of time. Each channel may be configured separately.

Options are 1 through 10 seconds or OFF.

To start auto-sequencing, from the Quick Launch menu, click START AUTOSEQ. See Section 5.1 for more on the Quick Launch Menu.

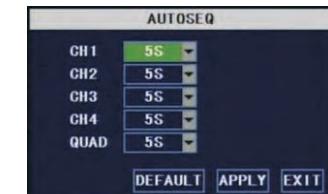


Figure 6-18: 9104V Auto Sequence Options

7 - Configuring Recording Settings

To access the Record Setup menu, from the Main Menu, select Record.

On the 9104V, the settings on this page affect how all cameras record. The only individualized camera setting is whether or not the camera records.



Figure 7-19: Record Setup Menu

7.1 - CHANNEL

There is a drop-down menu for each channel. The options are On and Off. Selecting Off will disable the recording for the desired channel.

7.2 – QUALITY

Choose the encoding rate for the recorded video. The options are Best, Good, and Normal.

7.3 – AUDIO REC.

Select the camera channel that is connected to the Audio Input port to record audio. Select OFF to disable audio recording

7.4 – FILE SIZE

Choose the maximum recording time for a single video file. Options are 15, 30, 45 and 60 minutes.

7.5 – RECORDING MODE

Click the Recording Mode drop-down menu to reveal the options, which vary

slightly by DVR model.

Always

When Recording Mode is set to Always, all channels enabled will record continuously until turned off.

Time Schedule Record

When Recording Mode is set to Schedule, a SCHEDULE button will appear to the right of the menu.

7.5.1 – SCHEDULE SETUP

A. CHANNEL – Configure each channel individually or all channels as a group

B. Calendar – The days of the week are divided into hour blocks on a 24-hour clock, with 00 being midnight and 23 being 11:00 PM. This grid blocks are where recording type options are turned on and off.

C. Check one of these boxes and then click a square in the calendar grid to change it to that color.

- a. Alarm (red) – For alarm trigger or motion recording.
- b. General (green) – continuous recording
- c. No Record (black/blue) – Selected channel(s) will not record during these days and times.

D. FROM SUN TO ALL – Rather than selecting the same record modes for each day separately, copy the record modes from one day to another. Click COPY to perform the action.

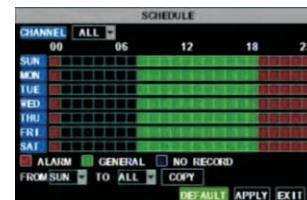


Figure 7-20: Schedule Setup

8 – NETWORK SETUP

By configuring the network settings, the DVR and cameras can be viewed and controlled remotely from any computer with an Internet connection.

Access the Network Setup menu by selecting Network from the Main Menu.

8.1 – TYPE

Select the type of network connection the DVR will have.

Static will give the DVR a permanent address on the local network, which is the preferred setting.

DHCP will set the DVR to receive an address from the network router. On this



Figure 8-21: Network Setup menu with default values

setting, the DVR local IP address may change from time to time.

PPPoE is used for certain DSL Internet providers. A username and password is required to establish a connection to the Internet. Contact your Internet Service Provider (ISP) for more information. Selecting this network type will prompt for the PPPoE name and password.

8.2 – MEDIA PORT

The Media Port is used for connecting to the DVR using the Netviewer software. Generally, the default port 9000 does not need to be changed.

There will need to be a port forwarding rule configured on the router to forward inbound traffic on port 9000 to the local address of the router.

Note: The media port must be defined on the DVR and forwarded on the router in order for remote access to function.

8.3 – WEB PORT

The purpose of the Web Port is to allow access to the DVR via Internet Explorer. The default value is 80, which is the http port standard.

Typically it is not necessary to change this value unless the ISP blocks port 80. A port forwarding rule must be created for the web port.

8.4 – IP ADDRESS

This field displays the local IP address of the DVR. The factory default value is 192.168.1.100.

This is to be modified to a user-selected value according to the address rules of the DHCP server (typically the router). Check the router for address range.

8.5 – SUBNET MASK

This field displays the Subnet Mask of the LAN (local area network). While the value rarely needs to be changed, it must be matched with the correct address of the network.

8.6 – GATEWAY

The Gateway value is the local address of the router to which the DVR is connected. The default value is 192.168.1.1.

8.7 – DNS

DNS, or Domain Name Server, should also be set to the local address of the router.

8.8 – LOCAL CONNECTION INSTRUCTIONS

1. Connect DVR to Router (See Section 3.9).
2. From a Windows PC on the same LAN, open a command prompt (e.g., Start > Run > cmd).
3. Type ipconfig and press Enter.
4. Note the following: IP Address, Subnet Mask, and Default Gateway.
5. On the DVR, go to Network from Main Menu (refer to Figure 8-22).
6. Set Type to Static.
7. Enter Media and Web Port information (Sections 8.2 and 8.3. If changing Web Port, a port forwarding rule must be created on the router. Please visit <http://zmodo.net> or contact Technical Support for assistance setting up port forwarding).
8. Enter local IP Address of DVR according to router's defined range (Section 8.4). This is to be modified to a user-selected value according to the address rules of the DHCP server (typically the router). Check the router for address range.
9. Enter Subnet Mask if different than default (Section 8.5).
10. Enter local address of router in Default Gateway and DNS fields.
11. Click APPLY and then OK.
12. Exit all menus until DVR restarts. If DVR does not restart automatically, return to Step 5 to verify settings.

TESTING DVR LOCAL CONNECTION

Method 1: Netviewer (D9 Client) Software

1. Install D9 Viewer on local PC.
 - a. Software is on CD included in shipment.
 - b. Download from <http://zmodo.net>.
2. Launch software.
3. Log in to DVR.
 - a. Enter Local IP Address of DVR.
 - b. Enter Media Port.
 - c. Enter either user or admin password (if configured).
 - d. Network field is Internet.
 - e. Click LOGIN.

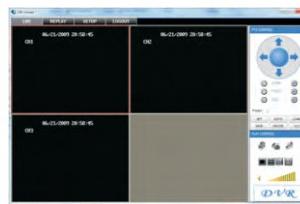


Figure 8-23: Successful connection via Netviewer (D9 Client)

Method2: Internet Explorer

1. Modify IE Security Settings
 - a. From the Tools menu, select Internet Options.
 - b. Select the Security Tab and then click the Custom Level button.

- c. Locate "Download Unsigned ActiveX Controls". Change to Prompt.
- d. Confirm changes.

2. Enter local address of DVR.
 - a. In the address bar, type the local address of the DVR (e.g., <http://192.168.1.140>).
 - b. Append address with :webportnumber (e.g., <http://192.168.1.140:8080>), if a port other than 80 is being used and the port forwarding rule has been created.
 - c. When presented with Information Bar referring to downloading controls, click the bar.
 - d. Click Yes or OK to proceed downloading and installing the controls.



Figure 8-22: Successful connection to DVR via Internet Explorer

8.9 – DDNS SETUP

Unless specifically paying for a static (permanent) public IP address, do not configure this section. Most Internet customers have a dynamic ("leased") IP address.

DDNS (Dynamic DNS) service allows the DVR user to create a hostname and domain (e.g., mydvr.dyndns.org) that is associated with his/her public IP address.

Entering the DDNS account information into the DDNS Setup menu maintains the link between the DDNS account and the public IP address.

Most routers also have a DDNS section. It is preferable to enter the DDNS account information in the router, unless it is not possible. In any case, do not enter the information on both the router and DVR.

If the DDNS option is not available on the router, download and install the DynDns Updater (www.dyndns.com) on a computer that will be running continually.



Figure 8-24: DDNS Setup

DDNS has two options: ON and OFF. Selecting On enables the DDNS feature of the DVR, while selecting Off disables the feature.

Service designates the DDNS service being used. The options available are 3322 and Dynamic DNS. 3322.org is a Chinese service, so English speakers should select Dynamic DNS.

Host Name and domain name are entered in this field. For example, myhomemdvr.homeip.net.

Username and Password of the dynamic DNS account are entered in the respective fields.

9 – SEARCHING FOR AND PLAYING RECORDINGS

To access the Video Search menu, from the Main Menu, go to Search (the floppy disk icon) or right-click on the main video display and click from the quick launch Video Search.



Figure 9-25: Video Search menu

9.1 – SEARCHING FOR RECORDINGS

The default value in the Search Date field is the current system date.

1. Enter the date in the VIDEO FILE field of the recording to be located.
- Note: The system date and time must first be set in order for the video search to perform correctly. See Section 4.3 – Setting System Date and Time.
2. Enter in a time at which to begin searching for files on the designated date (optional).
3. Click the Search button to execute the file search.

9.2 – IDENTIFYING RECORDINGS

The Video State calendar is divided into two sections: (1) days of the month searched and (2) hours of the day which is further subdivided into 24 hour blocks.

The presence of video files is indicated on the Video State calendar by green and red bars underscoring the date and/or hour on which they were recorded.

Green signifies a manual or scheduled recording, whereas red signifies a motion or alarm-activated recording.

9.3 – PLAYING RECORDINGS

Method 1:

Select the day or hour to be viewed, and then click the Playback button. The Playback console will be displayed.



Figure 9-26: Video Playback console

Method 2:

1. Select the day or hour to be viewed, and then click the File List button.
2. In the File List menu (see figure below), highlight the file to be viewed.
3. Press SEL on the front panel or remote, or double-click with the mouse.



Figure 9-27: File List menu

9.3.1 – FILE LIST CONTROLS

Type presents a drop-down menu for sorting recordings by ALL, ALARM, or NORMAL.

First returns to the first page of search results.

Prev moves to the previous page.

Next moves the next page.

Last advances to the last page of results.

All selects all files for backing up.

Inverse inverts the files that are checked to unchecked and vice-versa.

Backup activates the backup procedure.

Exit returns to the Video Search menu.

9.4 – BACKING UP RECORDINGS

1. Connect USB backup device (see Section 3.7).
2. Select Main Menu > Search.
3. Search for recordings to be backed up. See Section 9.1.
4. Click File List button.
5. Check BAK box next to recording(s) to be backed up. Figure 9-29.
6. After backup process completes successfully, the backup device can be removed.



Figure 9-28: Backup processing



Figure 9-29: Backup process completed

10 – DEVICE MANAGEMENT

The Device Management menu is divided into the following six options:

1. HDD displays hard drive status, space and recording time. Commands are available to format the hard drive and USB backup device.
2. Alarm console is for configuring external trigger inputs, notification conditions, alarm settings, and e-mail options.
3. PTZ setup menu is used to match PTZ camera dip switch settings.

4. Mobile menu is used to enter a username, password, and port for connecting to the DVR remotely via mobile phone.
5. Motion Detection menu turns and off detection, and sets sensitivity and detection area.
6. Exit button returns to the Main Menu.



Figure 10-30: Device Management Menu

10.1 – MANAGING THE HARD DRIVE

The hard drive is a semi-permanent storage device necessary for the DVR to record video and audio input from the cameras.

The SATA hard drives available for the DVR are specially designed to withstand the rigorous demands of continuous recording.

The 9104V DVR can support up to a 1 TB SATA hard drive.

See Section 3.1 for installing a hard drive.

10.1.1 – HDD STATUS

This field reports on the presence and/or condition of the hard drive.

OK - A healthy hard drive connected properly will be detected automatically by the DVR.

No Disk Found – Hard drive is either not installed, not connected properly, or is malfunctioning. Verify that hard drive is installed and connected correctly.

Unformatted – Hard drive is present but not formatted or is malfunctioning. Drive must be formatted before continuing.



Figure 10-31: HDD Management Console w/o HDD



Figure 10-32: HDD Management console with healthy HDD

Total Space reports the total storage space available after formatting, which will be slightly less than the maximum size.

Free Space displays the remaining recording space on the hard drive. An alarm can be set to notify by buzzer and e-mail when the free space is low.

Useable Rec. Time is free space on the hard drive converted into an estimate of available recording time (in hours) remaining.

10.1.2 – OVERWRITE

With Overwrite **enabled**, when the hard drive runs out of space to record, the DVR will return to the oldest file first and begin overwriting files.

A duration of days can be set when enabling the overwrite function.

Important Note! If overwrite is enabled, it is imperative to back up files regularly. Once a file has been overwritten, neither Zmodo technical support nor the manufacturer can assist in recovering the overwritten file.

If Overwrite is **disabled**, the DVR will stop recording when the hard drive is full. At that point, it will be necessary to enable overwrite, replace the hard drive, or format it.

10.1.3 – HDD FORMAT

Clicking this button will execute the hard drive format process. Formatting the hard drive must be completed before recording of video files.

A confirmation dialog box will be displayed before formatting begins.



Figure 10-33: Hard drive format confirmation dialog box



Figure 10-34: HDD Formatting

Successful Format

After the hard drive is formatted, the DVR must be restarted.

Press OK at the successful format dialog box. Then press the Menu button twice. Finally, press OK when prompted to restart



Figure 10-35: Successful format operation



Figure 10-36: Unsuccessful format when hard drive is not present, is disconnected, or is defective.

Unsuccessful Format

If the error message below is displayed, check the hard drive connections. If the hard drive is connected properly, the hard drive may be defective.

See Section 3.1 for instructions on checking the hard drive connections.

10.1.4 – USB FORMAT

Clicking this button will execute the USB drive format process. Formatting the USB drive must be completed before recorded files can be backed up.

The same warning prompt for the HDD will be displayed (Figure 10.35).

If an error message appears stating no USB device is found, perform the following procedure:

1. Power off DVR.
2. Reinsert USB device into USB port other than mouse port.
3. Power on DVR.

10.2 – ALARM SETUP

The 9104V does not support external alarm sensor inputs.

10.2.1 – Buzzer Notification Options

HDD Loss

When HDD LOSS is set to ON, the system alarm will be triggered, sounding the buzzer (if enabled). Hard Drive loss occurs when the hard drive is taken offline, either by drive failure or disconnection from the DVR..

Whether the alarm is set to On or Off, a red square with a white H will be displayed on the main video screen if hard drive loss occurs. The H icon will also appear if there is no hard drive installed or if it has not been formatted.

HDD Space

When this trigger is set to ON, the audio buzzer will be activated when the remaining space on the hard drive is too low to continue recording.

If the buzzer is set to off, no audio alarm will occur.

Video Loss

Video Loss occurs when the video input from the camera is interrupted from the DVR, either by physical disconnection or camera failure.

“VIDEO LOSS” will be displayed on the main video screen for the affected channel(s).

Video Loss is normal when powering on the DVR for the first time before connecting cameras.

10.2.2 – ALARM MANAGE

Output

Sets the duration for the external alarm. Options are OFF and 10, 20, 40 or 60



Figure 10-37: Alarm Setup menu

seconds.

Buzzer

Sets the duration of the audio buzzer when an alarm condition is met. Options are OFF and 10, 20, 40 or 60 seconds.

Duration

This field sets the amount of time the camera will record after the alarm has been triggered. Options are 30 seconds, 1, 2, and 5 minutes.

10.2.3 – E-MAIL SETUP

This menu is used to configure the DVR to send an e-mail message to a designated address when an alarm condition is met.

To begin the e-mail configuration, select ON from the EMAIL drop-down menu. Doing so will reveal the configuration fields.



Figure 10-38: Email Setup Menu

SSL

SSL, or Secure Socket Layer, is a security protocol used by some e-mail providers to protect communication over the Internet.

Some e-mail services require the use of SSL, such as Hotmail and Gmail. Check with your e-mail provider.

If it used, enable the SSL feature by clicking the ON radio button.

SMTP PORT

SMTP, or Simple Mail Transfer Protocol, is used by many user-based e-mail services for outgoing messages.

Enter the SMTP port that the e-mail service provider uses. In most cases, the port is 25 or 465. Check with your e-mail provider.

SMTP

This field is for the SMTP server address used by your e-mail provider. Check with your e-mail provider.

The format of the address would be similar to smtp.emailprovider.com.

SEND EMAIL

Enter an e-mail address to identify that the DVR is sending the alarm notification (e.g., dvr@emailprovider.com). The e-mail address must be set up as an account with the provider.

SEND PW

The password of the account sending the e-mail message. Some e-mail service providers require password authentication in order to process an outgoing message.

RECV EMAIL

Enter the e-mail address that will receive the alarm notification messages.

11 – PTZ SETUP

This section only covers the software configuration for the PTZ cameras. For guidance on installing the cameras, please see Section 3.2.4 – Connecting Your PTZ Cameras.

For directions on programming the PTZ camera to survey automatically, see Section 15 – PTZ Cruising.

The settings under each channel must match those of the camera's circuit board switches. There are ten switches (0-9), called dip switches, in the camera. the dip switches, visit <http://zmodo.net> or contact Technical Support.



Figure 10-39: PTZ Setup Menu

11.1 – OPTIONS

Protocol

Zmodo PTZ cameras use Pelco-D and Pelco-P protocols. These protocols were designed by Pelco. Pelco-D is more common.

Set the protocol to match that of the PTZ camera. The two options are Pelco-D and Pelco-P.

Pelco-P cameras use No parity, 8 Data bits and 1 Stop bit, as do Pelco-D cameras.

Baud Rate

Baud rate is the data transmission speed used for communication between the DVR and PTZ camera. This setting must match the switch on the PTZ camera.

The baud rate options are 1200, 2400, 4800 and 9600.

The default setting of 9600 should be kept for most Zmodo PTZ cameras. Check the specific camera model.

Data Bit

Sets the number of bits used in a character of data.

The options are 5, 6, 7, or 8. The default setting of 8 should be kept for Zmodo PTZ cameras.

Stop Bit

Stop bits sent at the end of every character allow the receiving signal hardware to detect the end of a character.

Options are 1 and 2. The default setting of 1 should be kept for Zmodo PTZ

cameras.

Parity

Parity is a method of detecting errors in transmission.

Options are None, Odd, Even, Mark, and Space. The default setting of None should be kept for Zmodo PTZ cameras.

Cruise

With the Cruise setting set to ON, the PTZ camera on the assigned channel can operate automatically after being programmed.

When set to OFF, the camera will not execute its programmed surveillance.

Address

The Address field must match that of camera address dip switch setting.

12 – MOBILE PHONE SETUP

This DVR supports mobile phone access by the following devices:

- a) iPhone™
- b) Blackberry™ OS V4.7 or later
- c) Windows Mobile™ Pro 5.0 and 6.1 OS
- d) Nokia Symbian S60 3rd Edition (9.1) and S60 5th Edition (9.4)

Important Notes:

1. Ability to connect to DVR via mobile phone in no way constitutes or implies a verbal or written agreement.
2. When using mobile phone access, only one channel may be viewed simultaneously.
3. The video loading time and performance are determined by the connection bandwidth.

Before setting up the mobile phone on the DVR, configure the DVR for network access. See Section 8 – Network Setup, visit <http://zmodo.net>, or contact Technical Support.

To access the Mobile Phone Setup, from the Main Menu, select Devices > Mobile.



Figure 12-40: Mobile Setup Menu

12.1 – USER NAME

Enter a username for the user connecting to the DVR via the mobile phone. This is not the same username as the admin or user account either for local or Internet access.

12.2 – USER PASSWORD

Enter a password for the user connecting to the DVR via the mobile phone. This is not the same password as the admin or user account either for local or Internet access.

12.3 – SERVER PORT

Enter a port over which the mobile phone will communicate with the DVR. We recommend using 9001. A port forwarding rule for the mobile port must be created on the router.

12.4 – SETTING UP YOUR PHONE

1. Download the 9104V viewing software for the respective phone.
 - a. iPhone software options are aPlayer and vMEye and can be downloaded from iTunes or <http://zmodo.net>.
 - b. Blackberry software can be downloaded from <http://zmodo.net>.
 - c. Windows Mobile and Nokia Symbian use Qqeye.
2. Install the software on the phone.
3. Launch the software.
4. Enter public IP address or dynamic DNS URL.
5. Enter username and password from DVR Mobile Setup menu.
6. Enter mobile port number (e.g., 9001).
7. Click Play, Start, or Log In button.

13 – MOTION DETECTION

To access the Motion Detection menu, go to the Main Menu, then select Devices > Motion.

Important! When cameras are set to detect motion, the main video feed will “jump” to the channel where motion is detected. This is a normal behavior and cannot be changed.

13.1 - OPTIONS

MD Channel

The motion detection can be configured individually for each channel. The top row labeled MD CHANNEL is divided into columns for the respective channel.

Status

Selecting ON enables the internal motion detection feature for the specific channel. OFF will prevent the camera on the designated channel from detecting motion.

Sensitivity

Sets the sensitivity of the internal motion detection system. Options are 1, 2, 3, and 4, with 1 being the least sensitive and 4 being the most.



Figure 13-41: Motion Detection menu

13.2 – Motion Detection Area

Clicking this button will bring up the Motion Detection area selection sub-screen.

A 13x8 grid divided into red pixels is the motion detection area. Any moving object passing through a red square will trigger the internal motion detection.

Clicking a square, will turn the pixel from red to black, disabling the motion detection for that portion of the grid.

Clicking and dragging the green marker will allow changing multiple pixels simultaneously.

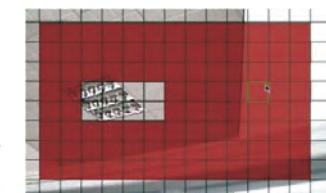


Figure 13-42: Motion Detection selection grid

14 – SYSTEM SETUP

To access the System Setup menu, go to Main Menu > System.

The System Setup sub-menus feature the following options:

1. System date, time, time zone, and DST adjustment.
2. Admin and user-level password protection and unique DVR identification.
3. VGA display resolution.
4. Change interface language.
5. Provide software version and change hardware address.
6. Scheduled reboot and firmware³ update.



Figure 14-43: System Setup menu

14.1 – TIME SETUP(DATE/TIME)

This sub-menu is used to set the system date and time options.



Figure 14-44: Time Setup menu

14.1.1 – TIME SETUP OPTIONS

DATE

Enter today's date. The default system date reflects

³Please contact Technical Support before attempting to upgrade the DVR firmware.

the factory BIOS date. Correct video recordings require setting the system date.

DATE FORMAT

Sets the appearance preference for the system date. Options are as follows:

- MM/DD/YY
- YY-MM-DD
- DD/MM/YY

TIME

Enter the current time. This will be used to timestamp video recordings.

TIME FORMAT

Options are a 12 or 24-hour format (00:00 – 23:59). When choosing 12HOURS, set AM/PM.

TIME ZONE

Time Zone options are in relation to GMT (Greenwich Mean Time), either + or -. Continental USA and Canada time zones are as follows:

Time Zone	Standard Time	Daylight Savings
Eastern	-5 GMT	-4 GMT
Central	-6 GMT	-5 GMT
Mountain	-7 GMT	-6 GMT
Pacific	-8 GMT	-7 GMT

Table 14-45: Time Zone GMT offset for Continental US and Canada

DST

Daylight Savings Time begins from 2:00 AM on the second Sunday of March until 2:00 AM on the first Sunday in November.

14.1.2 - HOW TO SET DAYLIGHT SAVINGS TIME

1. Confirm whether or not your area observes DST. If so, switch DST to ON.
2. Switch DST MODE to CUSTOM.
3. Change STARTTIME field to 2nd WEEK and SUNDAY to MAR.
4. Change END TIME to 1ST WEEK and SUNDAY to NOV.11

14.2 – PASSWORD SETUP

To access the Password Setup menu, go to Main Menu > System > Password.

This menu is used for setting administrator and user-level password protection and unique DVR identification.

14.2.1 – DEVICE ID

Allows a six-digit unique identifier for the DVR.

14.2.2 – PASSWORD ENABLE

Switching this option to ON reveals the following settings:

14.2.3 – USER PASSWORD

The user password grants access to the Search in Main



Figure 14-45: Password Setup menu



Figure 14-48: Password Setup Enabled

Menu, but all other sub-menus are locked out. The user password also grants access to the Quick Launch menu.

The user password must be six digits and must be different from the admin password. After entering the user password, type it again in the Confirm field to the right.

14.2.4 – ADMIN PASSWORD

The admin password grants full access to all menus and system settings.

The admin password must be six digits and must be different from the user password. After entering the admin password, type it again in the Confirm field to the right.

Once the admin password is set, the Menu Lock function becomes available on the Quick Launch menu.

14.3 – VIDEO SETUP

To access the Video Setup options, go to Main Menu > System > Video.

14.3.1 – VGA RESOLUTION

Options are 800x600, 1024x768, and 1280x1024.

Important Note: Setting the resolution too high or out of range for your monitor can result in losing video output.

To restore correct video settings, follow these steps:

If using the front panel controls

Menu > FWDx2 > DOWNx1 > SEL > FWDx2 > SELx2 > UPx1 > SEL > DOWNx2 > SEL > wait 5 seconds > SEL

14.3.2 – VIDEO SYSTEM

Select the analog television system for your region.

NTSC is used by North America, most countries in South America, Burma, South Korea, Taiwan, Japan, Philippines, and some Pacific island nations and territories.

Setting the wrong option can render the display unviewable. Please do not change the Video System to PAL.

To restore correct video settings, follow these steps:

Menu > FWDx2 > DOWNx1 > SEL > FWDx2 > SEL > DOWNx1 > SEL > UPx1 > SEL > DOWNx1 > SEL > wait 5 seconds > SEL

14.4 – LANGUAGE (SYSTEM LANGUAGE)

To access the System Language menu, go to Main Menu > System > Language.

Setting the System Language changes all menus and text to the selected language after rebooting the DVR.

Language options are

English



Figure 14-47: Video Setup

Deutsch (German)

Italiano (Italian)

Русский (Russian)

Français (French)

Español (Spanish)

Português (Portuguese)

Polski (Polish)

14.5 – INFO (SYSTEM INFORMATION)

Access System Information by going to Main Menu > System > info.

Device Type is a unique hardware identification for the motherboard.

Software Version is the version of the DVR firmware (Operating System). Please do not attempt to update the firmware without first contacting Technical Support.

14.5.1 – MAC ADDRESS

The MAC Address is a unique network hardware identifier. The value cannot be changed on the 9104V.

14.6 – MAINTAIN (SYSTEM MAINTAIN)

To access System Maintenance, go to Main Menu > System > Maintain.

In the System Maintenance console, the following operations can be performed:

- Schedule automatic reboot
- Update system firmware⁴
- Load factory default settings
- Reboot DVR

14.6.1 – AUTO MAINTAIN

Enabling this feature (ON), displays the following additional options:

AUTO REBOOT

Select the schedule options as follows:

1. Frequency
 - a. Every Day
 - b. Every Week
 - c. Every month
2. Day
3. Time
4. Apply changes



Figure 14-48: System Language menu



Figure 14-49: System Information



Figure 14-50: System Maintenance Console

⁴. Please contact Technical Support before attempting to upgrade the DVR firmware.

14.6.2 – SYSTEM UPDATE

Please contact Technical Support before attempting to upgrade the DVR firmware.

14.6.3 – LOAD DEFAULT

Clicking the Load Default button will restore all customized settings on the DVR back to their factory defaults.

It will not erase content on the hard drive.

Before executing the Load Default process, the user will be presented with a confirmation dialog box.



Figure 14-51: Load Default confirmation

14.6.4 – REBOOT

The Reboot command will perform a safe reset of the DVR. A confirmation dialog box will prompt for OK or CANCEL.



Figure 14-52: Restart confirmation

15 – PROGRAMMING THE PTZ CAMERAS

15.1 – PTZ SETUP

The PTZ Setup control panel is used to manually control the PTZ camera.

To access the PTZ Setup control panel, go to Quick Launch > PTZ.

The EXIT button returns to the main video feed.



Figure 15-53: PTZ Setup control panel

15.1.1 - PTZ CONTROL PANEL FUNCTIONS

- Speed – Slide bar from SLOW to FAST. The speed factor range is 0 to 63.
- Zoom – Click – to zoom out and + to zoom in.
- Focus – Click – to focus out and + to focus in.
- Iris – Click – to close (narrow) the iris and + to open (widen) it.

15.2 – CRUISE SETUP

With Cruise Setup, each individual channel with a PTZ camera can be programmed to execute a defined surveillance routine.

If incorporating zoom, focus, and iris operations into the cruise program, return to the main PTZ setup controls, input the operation, and then return to Cruise Setup.

Click the SAVE button to save the cruise program to system memory.

The EXIT button exits the Cruise Setup console. Discards changes if not saved first.

CHANNEL DROP-DOWN MENU

Selects the PTZ camera channel to be programmed.

TOTAL

Displays the number of set points currently programmed on this channel. A set point is a stop location to which the PTZ camera is instructed to cruise upon execution of program.

CUR. POINT

Current Point displays the set point currently being programmed or edited.

STOP TIME

The number of seconds the PTZ camera is instructed to remain at this set point before moving the next set point.

15.2.1 – PTZ COMMANDS

GOTO

Entering a set point number in CUR. POINT and then clicking the GOTO button will present the settings of that set point.

SET

Clicking the SET button will save the current set point configuration and automatically proceed to the next set point.

CLEAN

Clicking the CLEAN button will clear the configuration of the set point.

Directional Arrows

Use the directional arrows to move the camera to the desired location of the current set point.

15.3 – STARTING AND STOPPING THE CRUISE PROGRAM

Starting the Cruise

1. Open the Quick Launch menu.
2. Click Start Cruise.

Stopping the Cruise

1. Open the Quick Launch menu.
2. Click Stop Cruise.

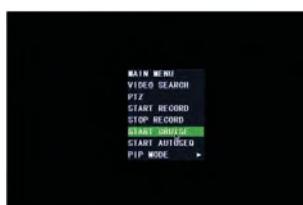


Figure 15-55: Start Cruise Quick Launch command



Figure 15-56: Stop Cruise Quick Launch command

16 – FREQUENTLY ASKED QUESTIONS

Q: What if the DVR does not detect the hard drive?

A: Hard Drive loss occurs when the hard drive is taken offline, either by drive failure or disconnection from the DVR.

A red square with a white H will be displayed on the main video screen if hard drive loss occurs. The H icon will also appear if there is no hard drive installed or if it has not been formatted.

Refer to Section 3.1 for instructions on how to ensure the hard drive is properly installed.

If the hard drive continues to appear to be malfunctioning, please contact Zmodo technical support.

Q: The DVR is requesting a password. What if I don't remember the password?

A: In most cases, technical support can assist in unlocking a DVR. The owner must contact us and provide proof of purchase corresponding to the DVR.

Q: Why does the main video screen display the message: "VIDEO LOSS"?

A: Refer to Section 3.2 for instructions on connecting the cameras properly. Ensure the cameras are receiving power. Switch cables if some cameras display video while others do not. Go to Main Menu > System > Video. Video System should be set to NTSC not PAL.

Q: Can the DVR get too hot?

A: It is not unusual for the DVR to become warm during continuous operation. The DVR is not equipped with cooling fans. Store the DVR in a cool, well-ventilated area out of direct sunlight.

If the DVR becomes excessively hot, turn it off, unplug it, and contact technical support.

Q: Why do the front panel controls work but not the remote?

A: Ensure nothing is obstructing the black sensor on the remote or the DVR. Also, place fresh batteries in the remote control.

Q: Can I use my own hard drive in the DVR?

A: If the hard drive is SATA and no larger than 1TB, then you can install your own hard drive in the DVR. Please note that our hard drives are especially designed for the rough wear of DVR recording, so standard hard drives may have a shorter life. In addition, a DVR-formatted hard drive cannot be read in a PC without

special Linux software.

Q: Do I have to stop recording in order to play back files?

A: No. The DVR supports simultaneous recording and playback.

Q: Can I erase a certain recording file?

A: The only two methods for erasing files are overwriting the oldest file, with the overwrite function enabled, or formatting the hard drive, which will erase everything.

Q: Why can't I view my DVR online?

A: Settings may be configured incorrectly, or the DVR or local network may be offline.

Q: Why can't I control my PTZ camera?

A: Ensure the PTZ cameras are connected properly to the DVR. See Section 3.2.2.

Ensure the PTZ cameras are configured properly. See Section 11.

Q: Why does the buzzer keep sounding?

A: An alert has been triggered. Motion may have been detected, the hard drive may be low on space or disconnected, or a camera may have lost video. Check your alarm settings. See Section 10.2.

17 – APPENDICES

17.1 - WARRANTY

All products carry a 1-year warranty unless otherwise indicated. 3 year warranty plan is also available for purchase. Zmodo will, at its sole discretion, replace or repair any products found to be defective during their warranty period. Zmodo will not honor any other warranty, implied or otherwise, including those of merchantability and fitness for a particular purpose.

17.2 – HARDWARE UPGRADE (TRADE-IN) POLICY

Please contact Zmodo for more information.

17.3 – FIRMWARE UPDATES

Zmodo offers its customers free upgrades to the DVR firmware.

Please contact Technical Support for instructions.

Without Zmodo qualified technical support, Zmodo cannot be held responsible for DVR malfunction resulting from improper firmware installation.